

# **JANE PAULEY COMMUNITY HEALTH CENTER PRIVACY POLICY**

## **Last Modified April 28, 2022**

### **Introduction**

Jane Pauley Community Health Center (“JPCHC” or “We” or “Us”) respects your privacy and is committed to protecting your information through compliance with this Privacy Policy.

This policy describes the types of information We may collect from you and our practices for collecting, using, maintaining, protecting, and disclosing this information. This policy applies to information We collect on this Website, in email, text, and other electronic messages with you. This policy does not apply to information we collect offline or through any other means, or to information collected by any third party, including through any application or content that may link to or be accessible from the Website.

Please read this policy and all its contents carefully. If you do not agree with our policy, you have the choice to not use our Website. By accessing or using this Website, you agree to this Privacy Policy. JPCHC reserves the right to change, suspend, or discontinue all or any aspects of the policy or Website at any time without notice. You agree to review this Privacy Policy periodically to be aware of modifications, and you accessing or using the service serves as your acceptance of the agreement as it appears at the time of your access for use.

### **Intended for users 18 and older**

Our Website is intended for use by individuals 18 years of age or older. The site is not directed to or intended for individuals under the age of 18. Users under the age of 18 should seek assistance from a parent or guardian to use the Website.

We do not knowingly collect personal information from children on the Website under age 13. No one under the age of 13 may provide any personal information on the Website. If we learn we have received personal information from a child under the age of 13 without verification of parental or guardian consent, we will delete the information. If you believe we might have any information about a child under the age of 13, please contact the Compliance department at [compliance@janepauleychc.org](mailto:compliance@janepauleychc.org).

### **Information we collect about you and how we collect it**

We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, mailing address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline.
- That is about you but does not identify you, such as job title or prior work history.
- About your internet connection, the equipment you use to access our Website and usage details; and/or
- Any other information you choose to provide via any form on this Website.

### **We collect this information**

The information we collect on or through our Website may include:

- Information that you provide by filling in our forms on our Website.
- Records and copies of your correspondence, if you contact us.

## **Payment information**

All payments are processed by third-party payment processors, and all payment information that you provide is provided directly to such third parties. However, we may receive information, such as payment confirmation or receipts, from other third parties processing your payment.

## **Information we collect through automatic data collection technologies**

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns including:

- Details of your visit to our Website and the resources that you access and use on the Website.
- Information about your computer and internet connection, including IP address, operating system, and browser type.
- Details about data and your location when utilizing mapping features.

The information we collect automatically is statistical data, but we may disclose it with personal information we collect in other ways or receive from third parties. The technologies we use for this automatic data collection may include cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activation the appropriate setting in your browser. However, if you select this setting, you may be unable to access certain parts of our Website. Unless you have adjusted your browser settings so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

## **How we use your information**

We use the information we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- For any other purpose with your consent.

We may also use your information to contact you about goods and services that may be of interest to you. If you do not want us to use your information in this way, please email [IThelp@janepauleychc.org](mailto:IThelp@janepauleychc.org).

## **Disclose of your information**

We may disclose aggregated information about our users, and any information that does not identify an individual, without restriction. We may disclose personal information that we collect, or you provide, as described in this Privacy Policy:

- To our subsidiaries and affiliates.

- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all JPCHC's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by JPCHC about our Website users is among the assets transferred.
- To third parties to market their products or services. If you do not want us to use your information in this way, please email [IThelp@janepauleychc.org](mailto:IThelp@janepauleychc.org).
- For any other purpose disclosed by us when you provide the information.
- For any other purpose, if your consent is given.

We may disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use, and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of JPCHC, our customers, or others.

### **Choices about how we use and disclose your information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- Disclosure of Your Information for Third-Party Advertising. If you do not want us to share your personal information with third parties for promotional purposes, you can opt-out by emailing [IThelp@janepauleychc.org](mailto:IThelp@janepauleychc.org).
- Promotional Offers from JPCHC. If you do not wish to have your contact information used by JPCHC to promote products or services, you can opt-out by emailing [IThelp@janepauleychc.org](mailto:IThelp@janepauleychc.org). This opt out does not apply to information provided to JPCHC as a result of a JPCHC service or other transaction.

### **Contact information**

- If you have any questions about the service, please contact us at [info@janepauleychc.org](mailto:info@janepauleychc.org).